

Upgrader Privacy Policy

Last updated: 06/14/2022

This Privacy indicates personal data processing information regarding upgrader.gg website and Upgrader software.

Controller details

Company name: Kolhideli Ltd.

Address: Tbilisi, Ingorokva St. 5

Email: support@upgrader.gg

Purposes of processing

Providing the website and software functionality (legal basis - contract performance).

The legal basis for data processing is entering and performance of a contract with the data subject.

Providing the website content in a relevant language for the data subject.

The legal basis for data processing is legitimate interest of the controller.

Processing payments for using the software.

The legal basis for data processing is performance of a contract with the data subject.

Communication with the data subject.

The legal basis for data processing is legitimate interest of the controller.

Analyzing data subject's behavior on the website and source of traffic.

The legal basis for data processing is legitimate interest of the controller.

Categories of data

Email, which is used for creation and accessing to the user's personal account, and which is stored for the account lifetime and 3 years thereafter. Email is non-public and is visible only to the data controller and the data subject.

Password, which is used for user's authentication, and which is stored for the account lifetime unless the password is changed by the users. Password is non-public and is visible only to the data subject.

Browser language, which is used for determining of the website version shown to the user, and which is stored for the account lifetime. Browser language is non-public and is visible only to the data controller and the data subject.

IP address, which is used for determining of the website version shown to the user, and which is stored for the account lifetime. IP address is non-public and is visible only to the data controller and the data subject.

Device configuration, which is used for providing the software functions, and which is stored for the account lifetime. Device configuration is non-public and is visible only to the data controller and the data subject.

Information on computer games being played by the data subject, which is used for providing the software functions, and which is store for the account lifetime. Information on the computer games is non-public and is visible only to the data controller and the data subject.

Information on data subject's activity on the website and source of traffic, which is used for marketing optimization of the website, and which is stored for the cookie lifetime. This information is non-public and is visible only to the data controller and the data subject.

Information in data subject's communication with the controller, which is used for replying data subject's requests, and which is stored for the account lifetime. This information is non-public and is visible only to the data controller and the data subject.

Payment information which includes the amount of payment, email and IP address. This information is used for payment processing. This information is non-public and is visible only to the data controller, payment service provider and the data subject.

Categories of recipients

Hosting providers

Technical services providers

Payment services providers

Your rights

The right to access, update or to delete the personal information we have on you

The right of rectification

The right to object

The right of restriction

The right to data portability

The right to withdraw consent

The right to lodge a complaint to supervisory authority

Please note that we may ask you to verify your identity before responding to such requests.

You can exercise your rights by contacting us via the email indicated above.

Details of processing

Provision of personal data is voluntarily except for the data collected automatically for proper performance of the website. Refusal to provide personal data will make impossible to use the website and the software correctly.

Your data will be transferred to other countries which do not provide adequate security measures. Your rights will be protected by means of Standard Contractual Clauses (https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc_en).

We do not knowingly process data regarding anyone under the age of 13. If you are a parent or guardian and you are aware that your child has provided us with personal data, please contact us. If we become aware that we have collected personal data from anyone under the age of 13 without verification of parental consent, we take steps to delete this data.

Some elements of the website functionality are controlled by third parties and are clearly indicated as such. Please review their privacy terms before using them.

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.